

Star Rewards Members Terms & Conditions as of 01st August 2016

Terms and Conditions apply to join Stars Rewards. To join Stars Rewards membership program, the bearer of this card must be aged 18 years and over. This membership card must be inserted in to gaming machine to earn Stars Rewards Points on selected gaming machines and must be presented to cashier to obtain discounts and benefits. By using this card, you agree to adhere to all promotion terms, membership terms and conditions, procedures and in-house policies. This card and benefits are not transferrable. If this card is found, please return to The Avenues Tavern, 270 Kern Brothers Drive, Kirwan QLD 4817. GAMBLE RESPONSIBLY.

Stars Rewards Membership Program Terms and Conditions

These Terms and Conditions conduct the operations of the membership rewards program known as Stars Rewards.

The Stars Rewards Terms and Conditions are effective as of August 2016 and may be amended by The Avenues Tavern at any time without prior notice to members, including without limitation, any associated discounts or benefits. It is every members responsibility to read and understand this information as well as ensure they keep themselves informed of any amendments to Terms and Conditions, Promotional Terms, procedures and in-house policies and any associated discounts or benefits. Terms and Conditions are also available on the Avenues Tavern website (<http://www.avenuestavern.com.au>).

The Avenues Tavern reserves the right, in its sole discretion, to cancel in whole or in part or suspend Stars Rewards membership program for any reason at any time with all associated unclaimed points and benefits to be automatically deemed surrendered and cancelled by members without prior notice.

Membership is granted and maintained at the discretion of the Avenues Tavern, including suspension or termination of members in the case of death or of those who are banned, excluded or self-excluded with points and benefits to be automatically deemed surrendered. Unless authorised by the Avenues Tavern, any employers or contractors of the venue are not permitted to become Stars Rewards members or continue membership.

The Stars Rewards membership program is only available to single persons which are Australian residents aged 18 years or over. A person is able to apply for membership upon presenting acceptable forms of identification and completing a Stars Rewards Membership Application provided. Acceptable forms of Identification include current Drivers Licence, 18+ Proof of Age Card or Passport. Any person signing the Stars Rewards Membership Application form must ensure they have read, understood and agreed to be bound by these Terms and Conditions. Membership becomes effective once the membership application has been entered into the database and the patron receives their individual membership number. Once a Stars Rewards card is issued to a member, it becomes their sole responsibility. Members must ensure precautions are taken to prevent cards from being lost and ensure there is no involvement in unauthorised use. Membership cards that are issued to a member are only to be used by that member for their own individual use. Membership is free for the Stars Rewards membership program along with a Stars Reward card upon

joining. Replacement cards will incur a cost of AU\$2.00. Members can update or cancel their membership at any time with the validation of acceptable identification. Stars Rewards membership cards remain property of The Avenues Tavern and are to be returned if requested. Lost or stolen cards are to be reported to The Avenues Tavern.

Promotion Terms

Stars Rewards points can be earned in Bistro and Gaming Bars on beverage and food purchases, bottle-shop purchases and when inserted into Gaming Machines. Your membership card must be presented upon transactions in these areas to receive discounts and points. Discount for 5% does not apply on purchases in the bottle-shops. When redeeming offers from staff, you must present both your membership card and redemption voucher from kiosk to receive your reward. Members are responsible for any expiry periods on rewards and benefits and no reimbursements will be issued once missed. Once issued, rewards cannot be refunded, returned or exchanged.

Rewards, discounts and benefits will not apply to any other promotional offer or discount on food and beverage, unless specified. Refer to details in brochure for further details on discounts and benefits.

Stars Rewards point-earning capacity can be capped at a certain amount, for all members or an individual, at the discretion of the Avenues Tavern. All reward points will expire after a 12-month rolling basis, the oldest points will be deducted first. 'Gaming Promotions' will only apply to those in the Lucky Stars Gaming Lounge whereas 'Membership Draws/Promotions' will apply to all card holders throughout the venue.

Membership cards are issued for a members personal use only, and applicable discounts can be obtained by the cardholder and one other guest only. They must not be lent or shared for any reason and any breach of this may result in loss of points or cancelation at the discretion of The Avenues Tavern. The Avenues Tavern may adjust a member's points if another person is found to have used the member's card. Cards with any linked rewards or benefits within the Stars Rewards membership program are not transferrable to any other member. Points and benefits cannot be re-credited to a member once expired.

Any technical malfunctions or errors outside the control of Avenues Tavern - that may cause points or discounts not to be available or awarded on transactions - will not be held accountable by The Avenues Tavern.

Stars Rewards Privacy Policy

By becoming a member of Stars Rewards, members agree that The Avenues Tavern may collect, use and disclose member's personal information in accordance with The Avenues Tavern's requirement to meet Privacy Act 1988 (Commonwealth) ("the Act") standards.

Personal information of members is to be used for the following purposes:

1. Establish identity to assess application into the Stars Rewards Membership program;
2. Manage our ongoing relationship with the member;
3. Improvement of The Avenues Tavern products and services;
4. Contact members;
5. Identify products and services that may be of interest to members; and
6. Comply with any legal requests.

Generally, The Avenues Tavern will not disclose personal information to third-parties, except:

1. Where the third-party is acting on behalf of The Avenues Tavern to conduct the purposes that have been set out above. Any third-party acting on behalf of The Avenues Tavern, is also bound by this Privacy Policy;
2. Where The Avenues Tavern is required or authorised by law; or
3. With your consent.

Members can at any time, withdraw consent to allow third-party to use personal information on behalf of The Avenues Tavern. In certain circumstances this may prevent The Avenues Tavern from using your personal information as set out above.

Contact us via

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